## PART A CAREWARE



Department of Health and Human Services

Health Resources and Services Administration

Add Client

Find Client

Reports

Drug Inventory System

Appointments

Orders

Administrative Options

My Settings

Rapid Service Entry

Log Off

Exit

System Messages

131 Administrative alarms.

User Messages

About CAREWare

Refresh Messages

Welcome to PART A CAREWare! Contact Linda Montgomery at 702-455-5845 with password questions.

#### Administrative Options Provider/User Manager Lab Test Mapping Tool System Me: Advanced Encryption Options Setup Wizard id Client Business Tier Diagnostics Contracts : 131 Administr eports Grantee Setup Change Log Operations entory System Clinical Encounter Setup Backup | User Me ointments Custom Features System Information International Options Client Matching Setup About CA rative <u>O</u>ptions Pharmacy Supplier Provider Data Import Settings Performance Measures Custom Report Field Setup Refresh M ervice Entry Field Merge Export Menu og Off SF Import Manager Email Alert Scheduler Welcome to PART A <u>E</u>xit Linda Montgomery a password HOPWA Setup Wizard Advanced Security Options Clear Caches HL7 Feed Settings Attachments Settings Provider Data Export Provider By Provider Sharing Client by Client Sharing

Orphaned Record Cleanup

Required Elements Setup

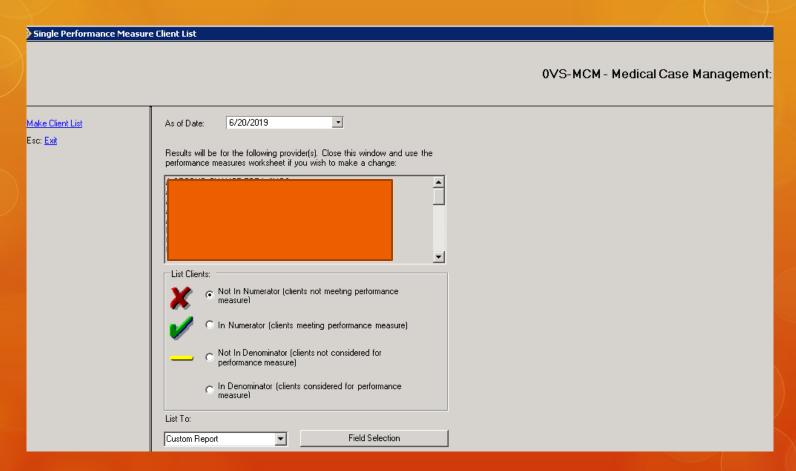
Client Merge

Back to <u>M</u>ain Menu

## Performance Measures Worksheet

Performance Measures Worksheet						
Pt. Circle Defendance Manage Climb List						
F1: Single Performance Measure Client List	↑ Code	Name	Numerator	Denomina	Percent	Creating Pro
F2: Single Performance Measure Agg. Report	0VS-EFA	EFA: HIV viral load suppression	??	??	??	Central Admi
F3: Multiple Performance Measure Report	0VS-EIS	EIS: HIV viral load suppression	??	??	??	Central Admi
ro. Multiple renollitance measure nepott	0VS-Food	Food Bank: HIV viral load suppression	??	??	??	Central Admi
F4: Client Tab Setup	0VS-HERR	HERR: HIV viral load suppression	??	??	??	Central Admi
	OVS-HIC	HIC: HIV viral load suppression	??	??	??	Central Admi
F5: Add New Performance Measure	0VS-Hous	Housing: HIV viral load suppression	??	??	??	Central Admi
7 FOR ( )	0VS-MCM	Medical Case Management: HIV viral load suppr	??	??	??	Central Admi
F6: Performance Measure Setup	0VS-Ment	Mental Health: HIV viral load suppression	??	??	??	Central Admi
F7: Delete Performance Measure	0VS-Nutr	Medical Nutrition: HIV viral load suppression	??	??	??	Central Admi
11. Delete i citolinane medicale	0VS-OAHS	OAHS: HIV viral load suppression	??	??	??	Central Admi
F8: Copy To New Performance Measure	0VS-Oral	Oral Health: HIV viral load suppress	??	??	??	Central Admi
	0VS-PSS	Psychosocial Support: HIV viral load suppression	??	??	??	Central Admi
F9: Make File (Advanced)	0VS-Subs	Substance Abuse: HIV viral load suppression	??	??	??	Central Admi
E10: Load Eron File (Advanced)	0VS-Tran	Medical Transportation: HIV viral load suppressio	??	??	??	Central Admi

## Single Performance Measure Client List



# TGA-Level Clinical Quality Improvement Goals

Indicator: Viral Suppression by Service Category							
	Benchmark 2016	Actual 2017	Actual 2018	Target 2019			
Medical Case Management	N/A	77%	81%	83%			
Outpatient Ambulatory Health Services	85%	85%	87%	N/A			

### Tool #1 - Lists

#### Central Administration

### Medical Case Management: HIV viral load suppressio

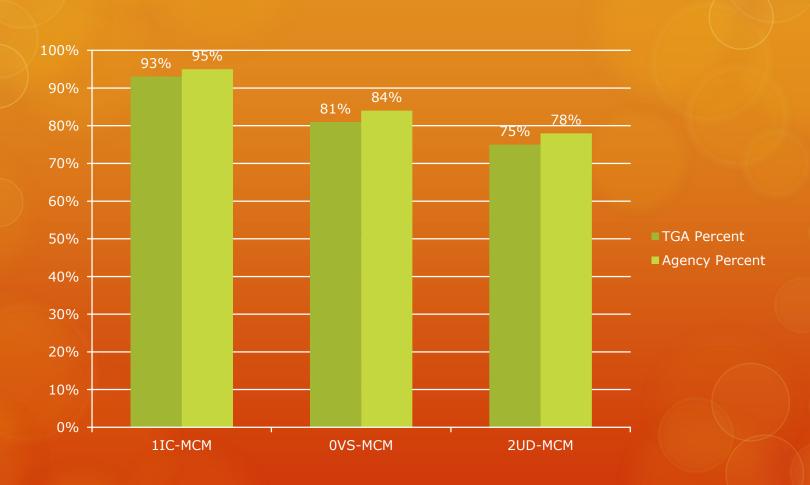


Not In Numerator (clients not meeting performance measure) as of 06/20/2019

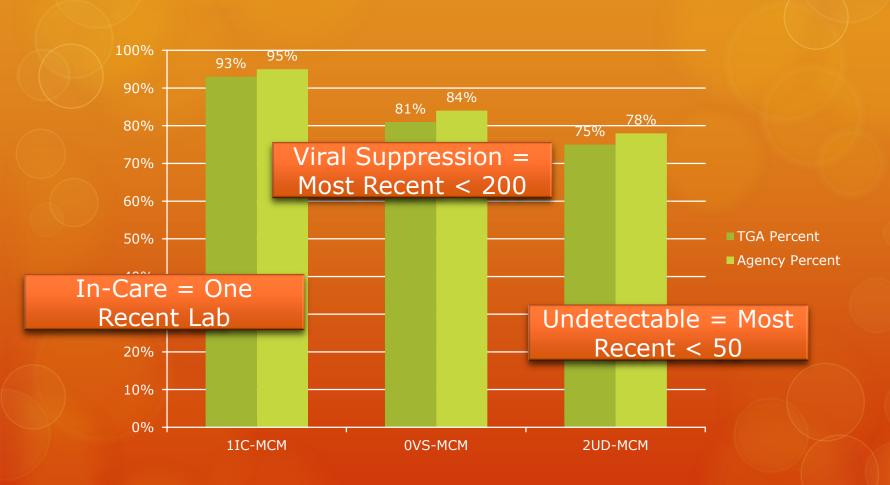
Total Clients: 937

Name: Client URN Client ID: Age: Gender:

## Tool #2 - Bars, 2018



## Tool #2 - Bars, 2018



## Tool #3 – Charting

Viral Load (Copies/mL) and CD4 Count (cells/mm³) Lab Values for



## Tool #3 – Charting

Viral Load (Copies/mL) and CD4 Count (cells/mm³) Lab Values for



## Summary

- The CQI's role is to measure and improve the health outcomes of our clients.
- We develop tools and systems to achieve our CQI goals.
- O We work in mutually-reinforcing activities with:
  - O Part A Planning Council
  - O Nevada Part B
  - O Part C
  - O Part D
  - O Part F
- We are getting better at knowing how we're doing and what we can do about it!

"We are getting better at getting better."

Rick Hanson

## TGA-Level Clinical Quality Improvement Goals

Indicator: Viral Suppression by Service Category								
	Benchmark 2016	Actual 2017	Actual 20:	Relatives				
Medical Case Management	N/A	77%	81%	83%				
Outpatient	85%	85%	87%	N/A				
Ambulatory Health Services	Absolute	S						