
AFAN (Aid for AIDS of Nevada), RWPA/B

Overview

AFAN provides RWPA and RWPB eligibility, medical case management, housing, transportation, nutritional services, therapy, educational classes and presentations, and HIV rapid testing.

Eligibility and Clients Served

AFAN follows RWPA and RWPB eligibility criteria to provide services to clients who are living with HIV.

Referral Process and Client Expectations

Clients can be referred by community partners via CAREWare referral tab. Community partners who are not using CAREWare can refer clients by contacting the front desk to schedule an appointment. When connecting with our agency, clients can expect to first complete the Client Confidential Information packet. Clients will then meet with their worker. At that time, if a client's eligibility has not been completed the worker will complete eligibility and discuss any goals/services that the client would like to obtain. Appropriate referrals will be provided. That client will continue seeing that case manager unless the client experiences an emergency and needs to come in as a walk-in. If a client attends their appointment as a walk-in, we will try to have them meet with their initial case manager, however, if the case manager is unavailable the client has the choice to meet with a new case manager or schedule an appointment with the case manager of their choice.

AIDS Healthcare Foundation (AHF), RWPA

Overview

AHF offers treatment for HIV/AIDS patients regardless of their ability to pay. We offer Case Management and RWPA enrollment/screening. AHF HCC also has a Pharmacy on site which is very convenient of our clients.

AHF pharmacy has a charity fund available for financially at risk patients. A financial hardship application needs to be completed. Our directive is to not allow any patient to leave without ARVs. Our pharmacy representative assists with PAP applications for HIV and non HIV medications.

Dr. Karagiozis provides HIV specialty, Hepatitis C specialty and other primary care needs to our clients. The clinic manages referrals to specialty providers as needed. AHF offers treatment for PrEP & PEP, hormone therapy for the transgender population and other issues related to sexual health. Dr. Karagiozis treats HIV negative patients who are family, friends and advocates of our HIV positive patient population.

AHF has a mobile testing unit out in the community offering free HIV testing 5 days a week in various locations. Free HIV test is offered at the clinic as the need/request arises.

Eligibility and Clients Served

We serve everyone who wants medical services regardless of their ability to pay.

Referral Process and Client Expectations

Our clients will enter care through our Linkage Coordinator.

Access to Healthcare Network (AHN), RWPB

Overview

Access to Healthcare helps determine Ryan White Part B Program eligibility for the state. AHN also has a partnership with the Ryan White Part B Fund that allows patients to join Access to Healthcare as a Patient Care Fund Member. Because of the Fund's generous support, these patients are able to access our network of specialty care providers.

The RWPB program assists HIV/AIDS patients and their families with a variety of services such as:

- Financial assistance in obtaining HIV/AIDS medication and medical care,
- Supplemental care not covered by other sources
- Access to a comprehensive network of providers

AHN also offers a variety of different programs like:

- Medical Discount Program
- Nevada State Health Insurance Assistance (SHIP)
- Dental & Vision Program

Eligibility and Clients Served

The Ryan White Part B Program assists HIV/AIDS patients and their families who have been deemed income eligible living with HIV/AIDS.

Requirements are:

- Household income not to exceed 400% of the Federal Poverty Level
- Nevada residency or efforts to gain Nevada residency
- Proof of existing insurance coverage or the lack of insurance coverage
- Confirmed HIV diagnosis

Our Medical Discount Program (MDP) is for individuals and families who do not qualify for Obamacare. MDP provides uninsured and under-insured Nevadans with access to medical treatment, including dental and vision, at greatly reduced prices

Requirements are:

- Those not legally required to purchase health insurance, including residents who are not legal and those with legal exemptions.
- Members must live or work in the state of Nevada.
- Member must meet income guidelines below:

Referral Process and Client Expectations

AHN screen people and see all the programs they qualify for. We also have our own brokers to assist in getting our clients health insurance.

The Center, RWPB

Overview

The Center provides a number of Programs and Services described below.

Free HIV and STD Testing

Serving as a critical part of Southern Nevada Health District's testing and counseling programs, The Center offers complimentary HIV testing and counseling as well as syphilis and hepatitis C testing to Nevada residents.

Living Well

Living Well is a support group at The Center for HIV-Positive individuals that meets on Tuesday evenings at 6PM. All are welcome to attend regardless of age, gender, or history of your diagnosis. If you are newly diagnosed or a longer-term survivor, we are here to help. Nobody should face a positive diagnosis alone.

Med-Time

On the last Tuesday of the month, Living Well becomes Med-Time, an HIV/AIDS health education dinner and learning program. The program provides an opportunity for positive individuals to learn about medication options and treatment adherence, as well as meet with a pharmacist one-on-one to review all of your medications. They have the opportunity to ask questions, discuss any barriers you may be experiencing or any problems accessing your medication. There is no charge to attend.

HIV/AIDS Education and Outreach for Broad-Base Community Awareness.

The Center provides twice a month HIV 101 training for the public. The Center also has a Peer Advocate who provides linkage to care for newly diagnosed and patients who have fallen out of care (RWPB). Under an SNHD grant, in accordance with the CDC High Impact Prevention strategies, we work with pharmacies where HIV medication is dispensed and provide them with condoms and cultural competency trainings. The Center promotes a stigma reduction campaign (Mr. Friendly) with Safe Sex kits and PEP and PrEP education materials focusing on high risk individuals that are targeted in Outreach at bisexual, gay, and trans* community events, as well as in partnership with SNHD or AHF community testing events.

Eligibility and Clients Served

HIV Services Peer Advocate and Outreach Coordinator assist targeted clients in becoming review-ready to meet the RWPB eligibility criteria to receive services.

Referral Process and Client Expectations

The Center's Peer Advocate and Outreach Coordinator utilize all resource guides and provider network to connect clients to their needed agency and receive the full value of services available them.

CARE (Community Awareness Resource and Education) Coalition, RWPB

Overview

CARE Coalition is a partnership of non-profit organizations, businesses, and individuals whose primary focus prevention. Funded primarily by SAPTA and SAMSHA. CARE Coalition has served as a resource and conduit to the many services in the community in substance abuse and prevention. As a state coalition, it also is responsible in administering grants that is available to partners and community organizations focusing on programs promoting prevention of substance abuse, and safety. Programs coordinated with the Las Vegas Metropolitan Police and Clark County School District Police include Pill Take Back, Bicycle Safety, and a Community Mentoring Day Camp are some of the activities funded by Care Coalition. C.A.R.E. which stands for Community Awareness Resource and Education is a coalition that has established itself through the many agencies within the community which it has partnered as the "go to" for sources for the underserved and disenfranchised members of our community. These services include access to health care, housing, training, employment, food, and other necessities.

The inclusion of Ryan White Part B made it possible for CARE Coalition to extend its partners and resources to the HIV/AIDS population in providing Non-Clinical Case Management. These services include provision of advice and assistance in obtaining social, community, legal, financial and other needed services. Care Coalition has been charged with alleviating the Clinical (*Medical*) Case Managers in finding solutions to barriers to health/clinical care, which could range from housing, transportation, documentation, training, and so on. This specialization has made it possible for both clients and providers to a more comprehensive and strategically access and adherence in facilitating care to the target population.

Eligibility and Clients Served

- Persons living with HIV
- Enrolled in Ryan White Part B
- Individuals in need (of anything for those outside of Ryan White)

Referral Process and Client Expectations

Referrals are assigned to one of four Community Health Workers (CHW) and can be designated to three specialties: (1) Recovery (2) Behavior & Mental Health, or (3) Ethnicity/Cultural Preference – Hispanic, Asian Pacific Islander, and African American, however, clients are not restricted to each of the criteria. Clients are made aware that a team of four will be at their disposal with one specifically assigned to ensure records maintenance and update with *Part B* CAREWare. This practice allows the facilitation of services to be ongoing despite the absence of a client’s assigned CHW and maintain the flow of service and communication. In addition, working with a team allows multiple CHW’s to follow up with various needs of the client simultaneously eliminating confusion of a specific task and ensuring proper delivery of service.

CCC (Community Counseling Center of Southern Nevada), RWPA/B

Overview

Community Counseling Center provides the following program and services:

Substance Abuse (SA) program

- Early Intervention services
- Outpatient services
- Intensive Outpatient (IOP) services & Aftercare

Co-Occurring Disorders (COD) program

- Treatment services for those who suffer from mental health concerns in conjunction with substance abuse

Mental Health Program

- Services for Individuals, families, and couples
- Treatment services for disorders of adjustment, mood, personality, and trauma
- Counseling services for stress impulse/anger management and post-traumatic stress
- Counseling services for our LGBTQ community

Community Health program assists people living with HIV/AIDS or HCV in developing coping skills that emphasize social, psychological, and physical well-being

- Medical case management for Ryan White Part A
- Eligibility services for Ryan White Part A

- The Living Room

Health Education and Risk Reduction (HERR) program provides HIV & Risk Reduction Education to at-risk and HIV Positive individuals in order to develop a better understanding of HIV transmission and diagnosis, as well as, safe and healthy coping skills that emphasize social, psychological, and physical well-being

- Individual HIV Education and Risk Reduction
- Individualized Risk Reduction Plans
- Provide Safer Sex kits
- Monthly HERR educational meetings that focus on HIV-related health topics (mind, body, and spirit)

Diversity, Health, and Wellness (DHW) program

- Provides counseling, case management, education and services to individuals who are at risk for acquiring HIV and HCV

Free HIV Testing Monday-Friday

Eligibility and Clients Served

Any individual is eligible for services at Community Counseling Center. CCC accepts Medicaid, Culinary, and a number of Insurances. Uninsured clients (neither Medicaid nor insurance eligible) are charged nominal fees based on a sliding scale (based on Federal poverty guidelines). Individual client copay is based on the client’s ability to pay. Grant opportunities may cover services to qualified individuals (HIV +, HCV +, current or past drug use/abuse, etc.). A client must be HIV + to be eligible for HIV specific programs/services. Limited services are available for people affected by HIV.

Community Counseling Center serves the general population of greater Las Vegas. However, CCC provides specific services for specific populations: drug use/abuse, HIV+/HCV+, and the LGBTQ communities.

Referral Process and Client Expectations

Referrals for many programs and services are accepted from community partners. A number of our clients in our drug abuse/recovery programs are court mandated. HIV+ clients, receiving or eligible for Ryan White services, are preferred to be referred electronically. CCC also accepts individuals on a walk-in basis without a community or partner referral.

Clients are expected to provide an ID (driver’s license, Photo ID, passport, military ID) and Insurance or Medicaid card when obtaining services.

COMC (Community Outreach Medical Center), RWPA/B

Overview

Community Outreach Medical Center (COMC) offers a number of services of which, our HIV Program is only one. We offer Primary Medical Care, Prenatal care, family planning, Men’s Clinic, STI Clinic, Pregnancy Testing, Immunizations as of August 6, Employment Physicals, HIV Medical Care, HIV Medical Case Management, HIV Nutrition Services, HIV Emergency Medications, HIV Psychosocial Groups and Health Education and Risk Reduction, food vouchers and transportation assistance.

Eligibility and Clients Served

The clinic accepts Medicaid and other private insurances, Ryan White and self-pay. Eligibility for Ryan White has been determined by the Grantee and we follow those directions. COMC does not have any other agency eligibility criteria.

Referral Process and Client Expectations

Medical Case Management Referral, Nutrition Referral: Case managers and clients agree on need for referral. Case Manager puts information into CAREware. Receiving agency contacts patient and sets up appointment. Case Manager contacts patient to follow up with patient satisfaction and follow through.

As receiving agency, we ensure patient is eligible for services. If not, we determine how come. We contact the patient and have them come to the clinic to determine eligibility, discuss the referral, develop and sign the Service Plan. We follow up to ensure the patient receives the services they are requesting and that they are satisfied with our services. If they have a need for services outside of the RW Program, we locate and find other community resources for them as needed.

Medical Care: Patients referred for medical care are contacted on a priority basis. We determine eligibility, review their medical records, determine what services are necessary and arrange for the patient to be seen by one of our medical providers as soon as possible. Any referrals for specialty care are sent to Access to Health Care or UMC. Patients are assisted in becoming eligible for Part B, Medicaid or other insurances.

Dignity Health-QTAC, RWPB

Overview

The Quality and Technical Assistance Center-Nevada is a neutral organization, licensed by the state through Dignity Health – St. Rose Dominican, supporting partners as they develop capacity to deliver evidence-based self-management programs to help their patients and clients to improve health outcomes and quality of life.

We support many different evidence-based health self-management programs, but the two programs that specifically serve the HIV community are our Chronic Disease Self-Management Program (CDSMP) or “Healthier Living,” and our Positive Self-Management Program – HIV (PSMP).

Healthier Living is a six week workshop that helps people living with chronic conditions to better self-manage their health and healthcare. The largest group of people living with HIV in Nevada is mid- to late middle age. Now that HIV is considered a chronic condition, people living with HIV are aging and as people age they can expect to live with one or more chronic conditions (diabetes, heart disease, cancers, depression). Therefore, Healthier Living, though open to anyone with any chronic condition, is especially recommended for Ryan White clients.

PSMP is similar to the Healthier Living Workshop, but it specifically addresses the concerns of living with HIV and many of the discussions and activities in the workshop are HIV-specific. People living with HIV, their loved ones and caregivers are all encouraged to attend. Medication adherence which is essential to treatment as prevention and living a fuller, longer life with HIV is emphasized in the workshop.

Eligibility and Clients Served

Our programs are grant funded and are free to our host partners and to program participants. There are no eligibility criteria. We seek to serve all populations, but especially those who are

disparately impacted by HIV and chronic diseases—the African American, Hispanic, Asian, LGBT, and senior communities, the uninsured and under insured, and those not in treatment.

Referral Process and Client Expectations

Internally, discharge planners working with healthcare providers refer patients to our outpatient health self-management programs through our Curaspan system. We then contact patients to invite them to enroll in the appropriate health self-management program or support group. We want a “warm hand-off” so that the patient knows that there is a continuum of care once they have been discharged from the hospital.

Externally, working with community partners we actively seek referrals to our health self-management programs and to provide our programs with our community partners. People who want to enroll in our workshops can use Conifer, our registration system at 702-616-4900 or we can arrange to have people enroll directly through our community partners.

They register on the first day of class and complete a pre-class survey. We also ask, if not currently a Ryan White client, if they wish to be referred for enrollment. All information is confidential and is treated as PHI in full HIPAA compliance.

Golden Rainbow, RWPA

Overview

Golden Rainbow provides emergency financial assistance to persons who are affected by HIV. We help with housing, food, medication, identification cards, food handler cards, utilities and more.

Eligibility and Clients Served

Clients must have proof of diagnosis, identification card, proof of residence, proof of income and a release of information (ROI). Clients must be HIV positive. Clients must be in care.

Referral Process and Client Expectations

Golden Rainbow does not work directly with clients until after receiving a referral from a case manager. Referrals are checked daily and checked for completeness and appropriateness. Requests for large amounts are discussed with the Executive Director. Housing requests should include a housing plan. For clients who are close or are overhoused, a budget should be included with the referral. If approved, the client is called and told their check is ready. If rejected, the case manager is contacted and a reason for rejection is given.

Horizon Ridge Clinic, RWPA

Overview

Horizon Ridge Clinic provides intense and temporary mental health and substance abuse services, case management, as well as, RWPA eligibility under medical case management services, and support groups to the community at large. Our treatment approach is tailor-made for the unique issues of the individual receiving services. Our comprehensive programs begin during the initial clinical assessment where our expert staff conducts a thorough evaluation for any potential agency participant, to include, those with co-occurring conditions in order to create an accurate diagnosis so that each participant gets the right treatment designed for their individual needs.

Eligibility and Clients Served

The main objective of Horizon Ridge Clinic is to provide a wide range of quality mental health and substance services to Medicaid fee-for-services, Ryan White Part A eligible clients and cash-paid clients on a sliding scale, when applicable. Horizon Ridge Clinic specializes in working with culturally diverse families, individuals and groups in mental health and substance abuse with dual diagnosis disorders and supportive services.

Horizon Ridge Clinic further recognizes that the increasing diversity among residents in Clark County has added cultural, social and economic benefits to our community. It is also sensitive to the fact that oppressed groups experience marginalization and encounter barriers to full access and participation in the community. Horizon Ridge Clinic seeks to increase access and participation, especially for those who are marginalized, disadvantaged or oppressed.

Horizon Ridge Clinic re-affirms its commitment to building a city which is equitable and inclusive. This means that in all aspects of its operations and at all levels of the organization, Horizon Ridge Clinic works to ensure that there is no discrimination on the basis of, but not limited to, ethnicity, language, race, age, ability, sex, sexual or gender identity, sexual orientation, family status, income, immigrant or refugee status, nationality, place of birth, generational status, political or religious affiliation.

Referral Process and Client Expectations

Horizon Ridge Clinic creates and maintains linkages and relationships with other service providers, organizations and professionals in the community in order to ensure clients have the opportunity to access the most effective, coordinated and comprehensive services available. Horizon Ridge Clinic with the informed consent and participation of the client, may make referrals to another service within Horizon Ridge Clinic or to external resources, at any time in service delivery (i.e., prior to offering service, while service is ongoing or when service is being terminated).

Internal Referrals – Within Programs

- If staff determine that clients need additional service, then, a referral will be made to that service category.
- Once the referral is made then the staff will follow up to ensure that the appropriate service has been scheduled for the client.

Internal Referrals – Between Programs

- Generally, internal referrals are made between programs to a case manager or program that offers specialized expertise.
- The appropriateness of the referral and the availability of the service will be discussed between clinical team.
- The client will be provided information on the expected waiting time, plans for follow-up and the type of service, in order to make an informed decision.
- The program should be notified of the internal referral. Upon receipt of the referral, the program staff create an attention message with the information in the client database and waits for the client to request the new service. If asked by the counselor, staff may open a case for the client in the new program.
- Staff will advise the program to which the client is referred of the referral.

External Referrals

- The referral of an ongoing client to a service outside of the organization involves an active role for staff as a service coordinator.
- The following guidelines apply to external referrals: Make a careful assessment of the client's expressed needs and the staff's perception of that need considering as well the work in progress at that time. Ensure the client's involvement in the process as well as in the decision made, including suggesting possibilities and alternatives. Support the referring staff member's active participation either through direct contact with the selected service or through encouraging the client's initiation of service. Make sure that there is a clear and documented approach to service co-ordination. Check that the necessary documents are signed with regards to ensuring informed consent to share information between service providers throughout the referral and service delivery process and/or verbal consent to do so is documented in the client record.

Las Vegas Urban League, RWPB

Overview

The Las Vegas Urban League – CAA (LVUL), is a private 501(c)(3) non-profit organization, governed by a multi-racial tripartite board composed of elected public officials, low-income persons and the community at large. The mission of the agency is to “empower communities and ensure equal opportunity for low-income people.” Founded in 2003 by a local philanthropist, the Agency is currently the largest Community Action Agency in Nevada, focused on helping to eliminate overall poverty by collaborating with a diverse network of stakeholders to deliver quality programs. The

LVUL provides a plethora of services including employment and training, prisoner re-entry, case management, family development, child care subsidy, child care resources and referrals, senior support, veterans support, entrepreneurship opportunities, minority health awareness/testing, financial guidance, rental and utility assistance and youth/educational programs. The LVUL is a United Way accredited human health and welfare organization and is funded by local, state and Federal agencies to provide services, benefits and assistance to low-income individuals, families and communities.

Eligibility and Clients Served

Due to the size of the Agency and the multiple programs (a total of 13), the eligibility criteria for particular programs/services varies. To qualify for available services, customers are encouraged to contact our main office at 3575 W. Cheyenne Ave., Ste 101, North Las Vegas, NV 89032 at 702-636-3949. The Agency receptionist will direct them to the appropriate program for further details. The LVUL provides services throughout Clark County to individuals and families in need. The main office is located in an area that has concentration of low-income and minority populations and those who have limited access to services elsewhere in the community. LVUL's target populations for services include: low-income Veteran families, youth, low-income individuals and families, ex-offenders, vulnerable seniors, single parents, minorities, unemployed/underemployed individuals, and those who are homeless or at risk of homelessness.

Referral Process and Client Expectations

In order to receive services provided by the LVUL, a prospective customer must first be deemed eligible. Referrals are made in direct and case managed services and are also

received from local agencies. There is an Agency referral form which Program staff use to refer customers internally and externally.

Nevada AIDS Research and Education Society (NARES), RWPB

Overview

NARES is a non-profit, community based consortium co-founded in 1994 by Dr. Jerry Cade and Dr. Jim Christensen as a means of ensuring that People Living with HIV/AIDS had access to the best new therapies by sponsoring clinical drug trials for HIV. Later, it expanded to include clinical trials for asthma and other respiratory impairments. In January, 2016, NARES expanded again to include Medical Case Management, Medical Transportation, and Medical Nutrition Services. Medical Transportation provides bus passes and a pilot UBER program. Medical Nutrition Services include nutritional supplements, which are provided in partnership with the Nutritionist from AFAN.

Eligibility and Clients Served

NARES serves clients who meet Ryan White Part B eligibility.

Referral Process and Client Expectations

Preferred method of referral is through Ryan White Part B CAREWare. If this is not available, we have a paper referral, which can be emailed or faxed. The majority of our referrals come from UMC Wellness Center, however, we accept referrals from all of our community partners. We contact the client being referred and make sure they are Ryan White Part B eligible. To receive Medical Case Management, we schedule a face-to-face Intake appointment. A complete Biopsychosocial Assessment is completed, and the client and case manager complete a service plan to address the client's needs. Appropriate referrals are made. Face-to-face follow up appointments or phone calls are made to continue to assess changing needs and progress of the service plan. To receive bus passes or Uber service, the client needs to see either the NARES case manager or a member of UMC Wellness staff. The clients sign a contract and may be given a satisfaction survey. They must use the bus passes for medical purposes. Nutrition supplements are provided through their regular visits with AFAN's nutritionist.

North Country HealthCare, RWPA

Overview

Our program provides medical and non-medical (supportive) services for people living with HIV/AIDS who have no health insurance, have insufficient health care coverage, or lack of financial resources for HIV treatment.

Services provided are listed below:

- *Medical and non-medical case management:* Help coordinating care and treatment
- *Outpatient medical care:* Primary care and HIV specialty care
- *Co-pay assistance:* Help with your co-pays if you are eligible
- *Medication Assistance:* Help paying for HIV-related medications
- *Dental Assistance:* Delta Dental insurance and supplemental coverage
- *Medical Transportation:* gas cards, bus passes
- *Nutrition Assistance:* food vouchers
- *Emergency financial services:* \$1,000 per client per grant year; client must meet criteria
- *Housing and other needs:* Help accessing additional programs/services according to client needs (HOPWA)
- *Medical Nutrition Therapy:* Nutritionist (certified dietician) and supplements

- *Support Group:* We are currently in the process of setting up support groups in all three cities in Mohave County.

Eligibility and Clients Served

HIV Status: Must be HIV positive

Residency: Must provide proof two current proofs of residency in Mohave County

Income: Must provide current proof of income below 400% of the Federal Poverty Level to qualify for Ryan White services

Insurance: Must be either uninsured/underinsured; their current insurance only offers partial coverage; they still have medical costs the client cannot afford

No Other Case Management: Must not be receiving Ryan White case management elsewhere. If Ryan White services were being received in another service area and relocating to Mohave County, we can transfer case management to North County.

Referral Process and Client Expectations

Anyone can refer an HIV/AIDS positive individual to our program. Once contact has been made, an appointment will be scheduled to meet with the potential Ryan White client to get them set up with services. The client will be asked to provide proof of status, two current proofs of residency, and proof of income when they complete their intake. The intake normally takes place at a NHCH clinic, at the Ryan White office, or where the client feels comfortable, as long as confidentiality is maintained.

A Ryan White application will be completed with the client. The client will be made Ryan White eligible immediately as long as client provides all supporting documents required. For ADAP and Delta Dental, the case manager has to submit the applications for approval, once approved the case manager will contact the client letting them know their ADAP/Delta Dental has been approved and can utilize these services.

Nye County Health and Human Services (NCHHS), RWPA

Overview

Nye County Health and Human Services RWPA services include medical case management, emergency financial assistance, transportation assistance (van or vouchers), Food Pantry and food vouchers, and cleaning & hygiene vouchers.

Eligibility and Clients Served

NCHHS follows RWPA eligibility criteria, same as other agencies. We serve a diverse population, including low income, disabled, and substance abusers.

Referral Process and Client Expectations

The RWPA Medical Case Manager assesses the needs of Nye County clients and makes service referrals as needed. Client expectations are different with each individual.

Southern Nevada Health District-Sexual Health Clinic (SNHD-SHC), RWPA/B

Overview

Southern Nevada Health District Services:

1. HIV Testing and Counseling – provided free of charge at several offsite locations.
 - a. Mobile Testing Unit in collaboration with AIDS Healthcare Foundation provides free HIV testing

- b. The Gay and Lesbian Center of Southern Nevada
- c. SNHD Sexual Health Clinic

The Surveillance and Prevention programs provide training on HIV testing to agencies and organizations wishing to conduct testing in the community.

2. Early Intervention Services (EIS)

- a. Disease Investigators work to locate clients who have been out of care greater than one year, may draw blood for CD4 and viral load tests, and provide referrals to a medical home and/or community resources.
- b. Linkage to Care social worker meets with clients in the clinic to provide HIV counseling and referrals to link them to medical providers. Medical providers may include SNHD MD initially, the client's primary MD, or a referral to other HIV providers in the community.

3. Outpatient Ambulatory Medical Care (OAMC)

- a. A clinic physician provides evaluation, testing, and treatment services to eligible clients, with the goal of linking clients with a primary care provider within the next six months
- b. Includes laboratory tests, prescriptions, and referral for services

4. Medical Case Management (MCM)

Nurse Case Management (NCM): a specially trained nurse provides intensive medical case management by working with eligible clients with the goal of getting clients stabilized, linked to care, and adherent with their treatment regimen. Assistance with access to care and referrals to available services are provided by NCMs.

5. Eligibility

Eligibility workers provide screening and enrollment for Ryan White Part A and Part B programs. This allows clients to access Ryan White services. Provide referrals for AIDS Drug Assistance Program (ADAP), Health Insurance Continuation, and Copay Assistance after completing the eligibility process.

6. Emergency Financial Assistance

Provides medication assistance on a limited basis and based on emergent needs.

7. Heroin Addiction Treatment Service (HATS) Program

Provides referrals to and pays for contracted substance abuse treatment agencies in the area

Eligibility and Clients Served

Early Intervention Services is offered to all newly diagnosed, out-of-care, out of jurisdiction, and detention discharge clients for up to six (6) months. Clients needing OAMC need to be RWPA eligible. Clients must be RWPA and/or RWPB eligible for MCM services, with some exceptions. Additional criteria for nursing case management include high acuity, medically fragile, pregnant women, children exposed or infected, among others.

Referral Process and Client Expectations

Referrals are received from our Surveillance and Prevention programs, community partners, hospitals, or from anyone in the community. For partners within the Ryan White services, CAREWare referrals are the preferred mode for referrals. An SNHD referral form with client demographics and reason for referral can also be fax'ed. It is advised that our partners make a phone call to the appropriate program contact person with additional information, if appropriate, to aid in determining priority when initiating services for client.

University Medical Center (UMC) Wellness, RWPA/B/C

Overview

The UMC Wellness Center is an outpatient hospital based specialty clinic. We offer the following:

- Management of HIV and Hepatitis viral diseases.
- TB testing and immunizations
- For Ryan White eligible clients, the Wellness Center offers the following on-site services: Ryan White Eligibility, Case Management, Social Worker, Nutritional Therapy, Mental Health Service
- Referrals for specialty care (i.e., dental, vision, dermatology, etc.)

Eligibility and Clients Served

The Wellness Center serves both insured and uninsured patients. Patients are not turned away due to lack of current insurance, but instead will be enrolled in Ryan White, parts A and C. In addition, clients not enrolled in Medicaid receive Medicaid enrollment services during the eligibility process for Ryan White Parts A and C.

Eligibility for insurance, Ryan White, Medicaid, and Medicare are checked on arrival to clinic.

Referral Process and Client Expectations

Referrals can be entered into the Ryan White referral tab in CAREWare, however, if an appointment is needed, then the appointment desk should be called to schedule a clinic physician visit, Psychiatry (under Ryan White), or Ryan White Eligibility. The appointment desk phone number is 702-383-2691.

As in other referrals, an upload of documents - labs into CAREWare. The Wellness Center needs current labs if they have been drawn and any other supporting documentation, so that duplication is avoided.

UNLV School of Dental Medicine (UNLV-SDM), RWPA

Overview

UNLV School of Dental Medicine is an undergraduate Dental School. Patients that are referred to us are treated by dental students. However, they are supervised by dentist/faculty. All patients go through a screening process to determine if they are accepted in the Dental Program. If patients are not accepted due to complexity, then patients are referred to our UNLV Residency Program. It may take couple of days to schedule but they are scheduled within the week. Patients with emergency pain can also receive care in the undergraduate clinic for extractions on a case by-case basis. The type of care that can be provided is made by the oral surgeon faculty.

Eligibility and Clients Served

When we receive referral from agencies we need the following:

- Referral
- Labs CD4 - above 200
- Medication List
- Problem List
- Viral Loads

UNLV SDM Medical criteria:

We accept patients that are medically stable and appropriate to the undergraduate education. In general, we *exclude* the following types of cases:

- Patients that taking more 8 prescription medications
- Patients that are using illegal drugs (including, but not limited to marijuana, stimulants drugs)
- Patients that have organ transplants, are on the list for organ transplants
- Patients that are on dialysis have end stage liver disease
- Patient that had strokes or seizures in the six months

Referral Process and Client Expectations

Patients that meet dental criteria then are scheduled for comprehensive care which includes:

- Full medical history
- Complete dental history
- Nutrition analysis
- Caries assessment
- Cancer screening of the head, neck and mouth
- Full mouth x-rays
- Impressions

The comprehensive appointment can take two visits. The next appointment usually begins with a regular cleaning or deep cleaning. A treatment plan is given to the patient and scheduled to return for ongoing treatment.

UNLV Nevada Care Program (NCP), RWPD

Overview

The Nevada Care Program (NCP) is apart of University Nevada Las Vegas (UNLV), which works to prevent mother-to-child HIV transmission and provide comprehensive care to children infected and affected with HIV in Southern Nevada. Our intervention is directed at women of childbearing age who are HIV positive and who are or may become pregnant. Through clinical service, outreach and research, our goal is to eliminate mother-to-child HIV transmission and provide HIV/AIDS education to our community. Since the Nevada Care Program began in 2005, any pregnant women who has gone through the program there have been no documented cases of mother-to-child transmission of HIV. We will work with HIV/AIDS positive mothers to ensure they have a safe delivery and a healthy baby.

We offer primary care services for patients from birth to 21-years of age exposed or infected with HIV/AIDS. Other services we provide include: (Testing and follow-up for infants who are born to mothers with HIV/AIDS; Immunizations, tuberculosis (TB), hepatitis, T-cell and viral load testing and other screening services; Referrals for specialty care such as dental care, nutrition and diet advice, and counseling.

We also offer family planning and contraception counseling for women. Other services we provide include: Pregnancy consultations, Prenatal care, Referrals for specialty care such as obstetrics and gynecology, dental care, mental health, substance abuse and case management.

Eligibility and Clients Served

We accept most health care insurance plans. If you do not have insurance, we will help you apply for state-funded health coverage. The Nevada Care Program is also funded by a Ryan White Part D Grant for patients with HIV/AIDS who do not qualify for other funding. We assist clients in obtaining necessary services. Women, infants and children infected or affected by HIV will be seen at our clinic regardless of insurance or financial situation.

Referral Process and Client Expectations

A client can be referred to the NCP by different agencies either by a formal written referral or verbally communicated by personnel in a specific agency. NCP works with a variety of different agencies to provide the best possible care for our clients. Southern Nevada Health District, UMC Wellness Center, other local and out-of-state primary care clinics, hospitals with labor and delivery units, and AFAN are just a few agencies NCP works with.